



WORKING WITH DIFFICULT PEOPLE A WEBINAR PRESENTATION

Presented by **Chris Petrik, RN, BS**, Training Specialist, **Elderwerks Educational Services**

In this presentation Chris will go over the different personality types that can sabotage the workplace environment, and what you can do to keep them from affecting your day. She will also discuss communication techniques that may assist in counteracting colleagues' negative personalities, and how to effectively communicate with difficult people.

THURSDAY, JULY 9, 2020

10:00 AM to 11:00 AM ~ Webinar Presentation

A \$20.00 fee is requested prior to the date of the event. An invoice will be emailed after registration. Please make checks payable to Elderwerks Educational Services, a 501C3 not-for-profit corporation and mail to 251 E. Northwest Hwy, Palatine, IL 60067. To pay by credit card, please follow the link included in the invoice to pay online.

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social workers and nursing home
administrators.
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Please join us for this important topic!
Reservations are required.

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Webinar access information will be emailed after
registration and prior to the date of the event.

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