## Breakfast Belmont

- A CEU EVENT -

**WEDNESDAY • JUNE 5. 2019** 8:00 AM Breakfast 8:30 AM Presentation 9:30 AM Tours

**BELMONT VILLAGE SENIOR LIVING** 500 MCHENRY RD. BUFFALO GROVE, IL 60089



## IT TAKES A VILLAGE: ETHICAL ISSUES & THEIR RESOLUTIONS



## SPEAKER: Jean Llamas

President and Owner, Care Navigators, Inc. and Care Guardians, NFP, Inc.

Jean has 21 years of experience as a Registered Nurse in a hospital setting. Her background also includes skilled home care, evaluation and set up of durable medical equipment, private duty nursing, utilization management, outpatient and inpatient care management, diabetic education and insurance case management. Jean founded Care Navigators to help patients and families navigate the complex health care system - a service gap she uncovered as a working nurse.

Join us for an interactive program discussing tough ethical issues in healthcare. We will cover territorialism, bullying, conflict and ethical dilemmas at healthcare organizations and explore confict resolution techniques within our work teams.

Social workers, nursing home administrators and RNs will be eligible to receive 1.0 CEU credit at the completion of this program. CEUs provided by Elderwerks.

Seating is limited.

RSVP by June 3 to Susan Kocanda at 847-537-5000 or skocanda@belmontvillage.com.











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