



DEMENTIA BEHAVIOR



ACTIONS AND REACTIONS: TAKING THE GUESSWORK OUT OF BEHAVIORS

A WEBINAR PRESENTATION

Presented by **Chris Petrik, RN, BS, DCP, CADDCT**, Training Specialist, **Elderwerks Educational Services**

Behaviors are a form of communication. As caregivers, how we respond to difficult behaviors affects the end-result. During this interactive webinar presentation Chris will discuss how to work with a person living with dementia experiencing difficult behaviors. She will assist you in refining your de-escalation skills and give tips on how to look at problems differently, creating more positive reactions.

MONDAY, SEPTEMBER 14, 2020

10:00 AM to 11:00 AM ~ Webinar Presentation

A \$10.00 fee is requested prior to the date of the event. An invoice will be emailed after registration. Please make checks payable to Elderwerks Educational Services, a 501C3 not-for-profit corporation and mail to 251 E. Northwest Hwy, Palatine, IL 60067. To pay by credit card, please follow the link included in the invoice to pay online.

This program awards
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to Illinois nurses, professional counselors, social workers, and nursing home administrators.
License number required.

Please join us for this important topic!
Reservations are required.

Elderwerks

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Webinar access information will be emailed after registration and prior to the date of the event.

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