

Choosing A Home Care Agency

	Company 1	Company 2	Company 3
Is the company licensed as a Home Care Agency in your state?			
Does the company meet you in person?			
Has the company been responsive, informative and professional?			
Are the caregivers screened, bonded and insured?			
Does the company employ its caregivers and take care of taxes, withholding and workers' compensation?			
Does the company conduct any training?			
Does the company conduct dementia training?			
Does the company guarantee a personality match and offer caregiver interviews?			
Does the company offer back-up caregivers in case of emergency?			
Is the care manager available on-call 24/7, including nights and weekends?			
Does the company perform regular quality assurance visits, client satisfaction reviews and caregiver evaluations?			
Does the company offer short-term contracts or commitments?			
Notes			