COST	Y	N	Notes
Can the contract be terminated?			
What are the refund policies?			
Are additional services available?			
What are the costs?			
Is renter's insurance required?			
Does the resident have to move when			
care needs change?			
What kind of deposit is required?			
What is the monthly rent?			
What are the monthly care costs?			
When do you reevaluate the new			
resident for levels of care?			
How often do you assess new			
increases in rent and/or care costs?			
Is there a visitation policy?			

OUTSIDE SPACES	Y	N	Notes
Is the outside of the building clean and			
welcoming?			
Are there sitting areas in the front of			
the building? Outside?			
Are there walking paths?			
Is there a patio?			
Is there a communal garden?			
Is there a lot of noise outside?			
Is there a pond?			
Are there any special nuances to the			
community?			
Does the community have ample			
parking for residents?			

COMMON SPACES	Y	N	Notes
Is the building clean and inviting?			
Is there a library?			
Is there a community room or activity			
area?			
Is there a house dog, cat, birds, or			
other animal?			
Is banking available onsite?			
Is there a beauty parlor? Spa? Nail			
salon?			
Is there a swimming pool or therapy			
pool?			
Is there a fitness room and/or classes?			
Do you have happy hour?			
Is there a computer room?			
Is there a movie theater?			
Is there a chapel or prayer room?			
What special spaces are available?			

APARTMENT LIVING	Y	N	Notes
Is the apartment clean & welcoming?			
Can we get a fully furnished			
apartment?			
Can we paint or decorate?			
Is there a 24-hour emergency			
response system?			
Is a full kitchen provided?			
May residents keep food in their			
apartment?			
Does the apartment include a private			

bathroom?			
Is housekeeping included?			
Is laundry service included?			
APARTMENT LIVING	Y	N	Notes
Is there a policy regarding pets? What			
kind? Weight limits?			
Is phone, cable, and WiFi available?			
How is it billed?			
Are overnight guest suites available			
for families?			

MEALS	Y	N	Notes
How many meals are provided per			
day?			
What do extra meals cost?			
Are fresh meals prepared daily?			
Do meals vary from day to day?			
Is there a nutritionist on staff?			
Can special dietary restrictions be			
followed?			
Are special requests for food honored?			
Are guest meals available? On short			
notice?			
May residents eat in their apartment?			
Can meals be made for a special event?			
Can people sample the food?			
Are there snacks and drinks available			
throughout the day?			

STAFFING	Y	N	Notes
Is the staff friendly, caring, and			
attentive?			
What is the ratio of staff to residents?			
What is the longevity of staff?			

What specialized training does the staff receive?			
Are they trained on elder abuse? Where do they report abuse?			
STAFFING	Y	N	Notes
Is there a policy on response to medical emergencies?			
Is staff available 24-hours per day to assist with ADLs?			
Has the staff been a part of all emergency preparedness training?			
Is there a backup generator?			
Do you have a shelter-in-place or evacuation policy?			
Are you a CHUG member?			
(Collaborative Healthcare Urgency Group) assist with shelter-in-place &			
evacuation for safety.			

PERSONAL SERVICES	Y	N	Notes
Is staff available to give 24-hr			
assistance with activities of daily			
living?			
Are there medical care providers			
available to residents?			
Is there a concierge?			
Are transportation services available?			
Is there an organized activity			
program?			
Are therapies available onsite?			
(physical, occupational, speech)			

HEALTH	Y	N	Notes
Are care plans developed and shared			

with the POA?		
If there is a health issue how long will		
it take to get notified?		
What is the medication policy?		
Can medications be self-administered?		

HEALTH	Y	N	Notes
Is there someone who can help			
coordinate home health care visits,			
physical therapy, podiatry, dentistry,			
etc.?			
Is there a written policy for medical			
emergencies?			
Are incontinence supplies included			
with monthly fees?			
What is the assessment process for			
services a resident may need?			
Does the assessment process include			
family and physician input?			
Is transportation available for doctor's			
appointments?			
Is there a separate fee for			
transportation?			
Is onsite hospice available?			

The resident or his or her legal representative should sign the contract with the assisted living community. Federal law prohibits Medicare or Medicaid approved homes from requiring anyone other than the resident to be financially responsible. If you are asked to sign the contract as POA, sign your name followed by "POA for..." or "Guardian of..." just sign your name.

Elderwerks Educational Services 251 E. Northwest Highway | Palatine, IL 60067